V	vest Su	ittolk S	trategic	Risk Register	<u>2016/17 - December 20</u>		Turner	A - Action C - Control			Α	ppendix 1
							Туре	A = Action, C = Control				
SK ID MBER	Date risk added to register	Туре	Current Owner	Title	Description - What are we trying to avoid?	WS Inherent Risk	Туре	Summary of Controls / Actions - What we are doing / need to do to prevent it.	Who is responsible for the actions	Start date	Target completion date/ Complete	WS Residual Risk
A	10-Jul-14	Financial	Head of	Poor financial management	Failure in specific areas to achieve projected income, or			1) Monthly monitoring reports (revenue and capital) to	Head of	N/A	N/A	
			Resources and Performance		expenditure exceeds the approved budgets (revenue or capital).	5	С	budget holders. Quarterly revenue and capital monitoring reports to PASC.	Resources & Performance			5
						Prob		2) Business rate retention income and localising of	Head of	N/A	N/A	Prob 4
						abilit	С	Council tax being monitored monthly by Finance and ARP	Resources & Performance			abilit 2
								3) Regular meetings between budget holders and	Service	N/A	N/A	
						1 2 3 4 5	С	Resources and Performance business advisors/partners	Managers / Business			1 2 3
						Impact			Partners /			Impac
								4) Scrutiny of financial reports by LT and Members	Advisers LT	N/A	N/A	-
							С	through Performance and Audit Scrutiny Committee				
								5) New joint financial management system now in	Head of	Apr-15	Dec-15	-
							A	place, development of more comprehensive budget planning, monitoring and reporting processes including	Resources & Performance		Completed	
								training for budget holders 6) Strengthen the overall Performance Management	Head of	Apr: 15	01/03/2016	_
							A	Framework. E.g. Balanced Scorecards, PDRs, (also see		Apr-15	Completed	
								WS18). 7) Regular updates of projects, assessment of any	Performance	Sep-16	N/A	_
	-					С	additional risks associated with new projects.				_	
					С	8) Monitoring of investment decisions and original business cases targets/outcomes through an Officer	Head of Resources &	N/A	N/A			
						group. 9) 2017/18 Budget now focusing on bridging budget	Performance Head of	Sep-16	N/A			
							С	gaps across the MTFS, rather than addressing on year	Resources &	3ep-10		
		<b></b>						at a time.	Performance			
В	10-Jul-14	Financial	Head of Resources and Performance	Poor financial planning	Failure to deliver a sustainable Medium Term Financial Strategy, especially in view of continued financial uncertainty around areas such as Comprehensive Spending Review, localisation of Business Rates,	5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	A	1) Budget preparation for 2017/18 - 2019/20 ,re-focus on MTFS, and uncertainty regarding Business Rate Retention in 2020 continues to challenge all six MTFS themes. Proposals include LT peer scrutiny.	LT	N/A	31/03/2016 Completed	5 5 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7
					increased service demand, and use of reserves.	ability 2		2) Demand trends and financial implications validated as part of budget setting. Using monitoring reports to	Service Managers /	N/A	N/A	ility 2
					Over reliance on any one particular MTFS theme such as behaving more commercially or being an investing	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	С	identify trends.	Business			1 1 2 3
					authority	Impact			Partners / Advisers			Impa
								3) Medium Term Financial Strategy update - including	Head of	N/A	N/A	
							С	review of assumptions, sensitivity analysis and review of reserve and balance levels	Resources and Performance			
							С	4) Scrutiny of financial reports by LT and Members through Performance and Audit Scrutiny Committee	LT	N/A	N/A	
							С	5) Monitor Government statements on future of local government funding	LT	N/A	N/A	
								6) New investment proposals to be considered through	LT	N/A	N/A	
							С	the Councils governance and decision making process including challenge by the Officer programme and investment groups.				
							с	<ol> <li>Use of data and intelligence in forecasting future scenarios.</li> </ol>	LT	N/A	N/A	
												_
							с	8) Keep a careful eye on Brexit implications re European funding and service delivery	LT	N/A	N/A	
								9) Project resources review	LT	Sep-16	Initial report to	-
			1						1		Cabinet Planning	1
							Α				10/01/17, then	

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10-Jul-14	Customer	Head of Families & Communities	Maintain and promote our public image, maintain effective communications	media) in a way which undermines public trust and confidence. Councils' poor reputation preventing them from entering into positive partnerships with others, or	5	С	1) Monitor media coverage through daily media alerts and, where appropriate, provide a robust response.	Comms Team	N/A	N/A	5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
				the councils that could affect their ability to work WITH communities in achieving the strategic priorities and to		С	2) Proactively engage with news and social media to disseminate information about West Suffolk services, engage local communities, and address errors or	Comms Team	N/A	N/A	
				channel shift etc.).	Impact	С	3) Train and support staff and Members in proactive communications and dealing with media.	Comms Team	N/A	N/A	Impact
				This could also potentially impact on our ability to		С	4) Deliver a communications work programme which focuses on proactive communications.	Comms Team	N/A	On-going	-
						A	5) Ensure that appropriate communications planning and support are identified for strategic projects as per individual project plans	Comms Team	Aug-14	On-going	
						С		Policy Team	N/A	N/A	
	Date risk added to register	Date risk Type added to	Date risk added to register     Type     Current Owner       10-Jul-14     Customer     Head of Families &	Date risk added to register     Type     Current Owner     Title       10-Jul-14     Customer     Head of Families &     Maintain and promote our public image, maintain	Date risk added to register         Type         Current Owner         Title         Description - What are we trying to avoid?           10-Jul-14         Customer         Head of Families & Communities         Maintain and promote our public image, maintain effective communications         Councils being portrayed in the media (including social media) in a way which undermines public trust and confidence. Councils' poor reputation preventing them from entering into positive partnerships with others, or securing funding. Lack of public trust and confidence in the councils that could affect their ability to work WITH communities in achieving the strategic priorities and to achieve behaviour change (e.g. around recycling, channel shift etc.).	Date risk added to register       Type       Current Owner       Title       Description - What are we trying to avoid?       WS Inherent Risk         10-Jul-14       Customer       Head of Families & Communities       Maintain and promote our public image, maintain effective communications       Councils being portrayed in the media (including social media) in a way which undermines public trust and confidence. Councils' poor reputation preventing them from entering into positive partnerships with others, or securing funding. 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							туре	: A = Action, C = Control				
SK ID IMBER	Date risk added to register	Туре	Current Owner	Title	Description - What are we trying to avoid?	WS Inherent Risk	Туре	Summary of Controls / Actions - What we are doing / need to do to prevent it.	Who is responsible for the actions	Start date	Target completion date/ Complete	WS Residual Risk
	10-Jul-14	Customer	Head of Families & Communities	Failure to deliver channel shift (Customer Access Strategy)	Service delivery methods do not meet customer needs or expectations with potential to damage Councils' reputation; customer expectations may need to be	5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	с	1) Continue to develop new web presence with full digital by default capability.	Head of Families & Communities	N/A	N/A	5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
					more carefully managed in new financial climate; services fail to deliver savings in required time scale or maintain quality; excessive demands on staff time.	ba     3       2     1       1     2       3     3       1     2       1     3       1     4       1     5       Impact	С	2) Clear and consistent public communications to explain changes to services and establish realistic expectations of service levels.	Service Manager (Corporate Communications )		N/A	bability 2 1 1 2 3 4 Impact
						Impact	с	3) Continuing development to ensure web site remains fit for purpose.	Head of Families & Communities	N/A	N/A	Impact
							с	4) Anglia Revenues Partnership, (ARP), project to rewrite and redesign website now underway. Customer service support to be provided to ensure there is an effective customer journey.	Head of Families r & Communities, Head of Resources and Performance	N/A	Completed	
							A	5) Anglia Revenues Partnership, (ARP), Strategic (Transformation) Plan outlining the future role of ARP to be developed.	Director (JC)	Jul-16	Mar-17	
	10-Jul-14	Professional	Head of Humar Resources, Legal & Democratic	Staff retention (professional staff / technical staff). Staff trust and goodwill (morale)	Lack of staff skills, experience and capacity could prevent delivery of services and high levels of performance. Failure to have motivated staff with appropriate workload.	5 • • • • • • • • • • • • • • • • • • •	A	1) Review of induction programme completed. Continue to develop the corporate induction and training programme for staff and members to ensure content remains up to date and relevent.	HR Business Partner e	Jun-14	On-going	5 5 Frobat 3
			Services			2 2 1 2 3 4 5 Impact	A	2) OD strategy now in plan encompassing recruitment; succession planning; talent management and pay & reward scheme. Talent management now linked to PDR programme.	HR Business Partner	Jun-14	On-going	2 1 1 2 1 2 1 2 1 2 1 2 3 1 1 2 3
							с	<ol> <li>Regularly evaluate outcome of Performance Reviews to identify talent management to inform succession planning.</li> </ol>	Legal and Democratic	N/A	N/A	
							с	4) New intranet facilities providing consistent and regular communication to officers and members, with the opportunity to provide feedback now in place.	Services Service Manager (Corporate Communications )		Sep-16	
							A	5) Annual workforce monitoring data presented to the West Suffolk Joint Staff Consultative Panel; no significant issues raised.	Head of HR, Legal & Democratic Services / HR Business Partner	Jun-14	On-going	
							A	6) Salary benchmarking has been undertaken and remains under review. Recruitment monitoring has highlighted some challenging areas which we are working on to address. Maintain focus on strong employer brand. Monitoring/review of payline and structure may need to be considered. National work commencing on the NJC/Job Evaluation/Reward work linked to the National Living Wage and the changing roles of the 21C Public Servant.	Head of HR, Legal and Democratic Services	Jun-14	Mar-17	
							A	7) Review of skills and structures to ensure successful delivery of MTFS and associated growth projects	Heads of Service and Service Managers	Dec-16	On-going	
_	10-Jul-14	Political	Chief Executive	Managing public / councillor expectations with less	Falling short of providing the level of service that the public and councillors expect and demand.	5	С	1) Understand and communicate priorities and expectations through Strategic Plan and MTFS	LT	N/A	Oct-17	5 <b></b>
				resources		Prob	С	2) Assign dedicated corporate project resources to support new projects as they arise.	LT	N/A	N/A	rot 4

V	Vest Su	iffolk St	trategic	: Risk Register	2016/17 - December 20	016					A	ppendix 1
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						2 1 1 1 1 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	A	<ol> <li>Review and align service and skilled resources available to the strategic plan including communicate resources.</li> <li>Regular monitoring and update discussions with portfolio holders on the corporate project plan progress</li> </ol>		Jun-14 N/A	On-going N/A	S     I       1     1       1     2       3     4       5     1

<u> </u>	lest Su	iffolk St	trategic	<b>Risk Register</b>	2016/17 - December 20	016					Α	ppendix 1
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							с	5) Regular monitoring of Balanced Scorecards to include complaints, compliments and trends.				
57	10-Jul-14	Technological Financial Customer	Corporate Programme Manager / All HoS	Poor project management	Key strategic outcomes not being delivered due to projects failing to be completed on time. Budgets are overspent due to delays. Peaks and troughs in resource demands for support services are not managed,	8 .	Α	1) Maintain and develop an efficient programme and project management framework and team (led by Service Manager Corporate Policy).	Service Manager Corporate Policy	Jun-14	On-going	5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
					resulting in unmanageable workloads for e.g. IT team, exacerbating the delays.	ability 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	А	<ol> <li>Maintain oversight of corporate project plan, to avoid concurrent demands on support services</li> </ol>	Service Manager Corporate Policy	Jun-14	On-going	ability 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
						Impact	A	<ol> <li>Training of all staff involved in project work in core project management skills</li> </ol>	L&D team	Jun-14	On-going	Impact
							с	<ol> <li>Project support and resources to be included in future Project Initiation Documents and project business cases, including ICT support and other support services</li> </ol>	LT	N/A	N/A	
							с	5) Early identification of Corporate capacity / priorities as part of business plan / project initiation. Review of project workstream to assist with prioritisation.	LT	N/A	N/A	
							С	6) Carry out Project Health Checks.	LT	N/A	N/A	
S7a	10-Jul-14	Technological	Head of Resources and Performance	ICT integration	Integration of ICT across services and systems not being achieved. Failure to keep Business Applications aligned.	5	A	1) Maintain alignment of ICT infrastructure and corporate systems through corporate project plan	Infrastructure Support Manager	Jun-14	On-going	5
						Probability 2 1 2 3 4 5	A	2) Continued Business Applications integration / alignment – including, Customer Access solution, Waste Management, GIS system, Agresso Financial Management System (phase 2), Planning Idox System through corporate project plan	Project Managers & Service Manager - (ICT)	Jun-14	System updates and improvements continue to be made	Top     4       ability     2       1     2       1     2       1     2
						I 2 3 4 5 Impact	с	<ol> <li>Regular review of both integration programmes through corporate projects plan.</li> </ol>	Service Manager Corporate Policy/ LT	N/A	N/A	I 2 3 4 Impact
							с	4) Monthly testing of the Council PSN compliance including the checking and monitoring of new and existing staff. No tolerance approach adopted.	Infrastructure Support Manager	N/A	N/A	
							А	5) Development of a West Suffolk Information Strategy and links to the wider public sector integration agenda (Transformation Challenge Award). New ICT Manager starts 3 Jan 2017.	Service Manager	Jun-14	Inintal set up completed, project on- going.	
58	10-Jul-14	Political Social										
	(a)		Head of Families & Communities	Failure to deliver; Families & Communities agenda	Opportunities being missed to create or influence the provision of:	5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	с	<ol> <li>Initial Families &amp; Community Strategy now complete. Continuous development and review of strategy to ensure that it remains fit for purpose.</li> </ol>	Service Manager (Families & Communities)	N/A	N/A	5 5 9 6 9 6 9 6 9 6 9 6 9 6 9 6 9 6 9 6
					(i) a thriving voluntary sector and active communities who take the initiative to help the most vulnerable	3	с	2) Continue to develop the Families and Communities Officers role and new ways of working with councillors and the wider team.	Service Manager (Families & Communities)	N/A	N/A	bability         2         4           1         1         1
					(ii) people playing a greater role in determining the future of their communities	1 2 3 4 5 Impact	A	<ol> <li>Locality budgets and Community Chest funds available. Ensure both are used effectively and as intended.</li> </ol>	Service Manager (Families & Communities)	Oct-13	On-going	- 1 2 3 4 Impact
					(iii). improved wellbeing, physical and mental health (iv) accessible countryside and green spaces							-

V	Vest Sı	uffolk S	trategic	<b>Risk Register</b>	2016/17 - December 20	016			I	1	Α	ppendix 1
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	(b)		Head of Planning & Growth	Failure to deliver; Growth Agenda inc coping with growth and increase in	Opportunities being missed to create or influence the provision of:	5 <b>5 9</b>	с	1) Developing engagement with the two Local Enterprise Partnerships. Deliver Six Point Plan for Jobs and Growth. Monitoring the local economy.	Head of Planning & Growth	N/A	N/A	
				demand	(i) beneficial growth that enhances prosperity and quality of life	robability 2 1 2 3 4 5	С	2) Small budget to support businesses with grants. Business rate income being closely monitored from April 2013 by ARP. Developing Inward Investment strategy. Increase Business engagement	Head of Planning & Growth	N/A	N/A	obability 2 1 2 3 4 5
					(ii) existing businesses that are thriving and new businesses brought to the area	I Z S 4 S Impact	С	3) Support to WSC, SCC, UCS and other agencies involved with skills development. Monitoring attainment levels.	Head of Planning & Growth	N/A	N/A	I 2 5 4 5 Impact
					(iii) people with the educational attainment and skills needed in our local economy		С	4) Continue to develop close working relationships with Whitehall, Norfolk partners, LEPS to influence the design of any devolution agreements and business rates retention schemes.	Head of Planning & Growth	N/A	N/A	
	-				(iv) vibrant, attractive and clean high streets, village centres and markets		Α	5) Development and delivery of Local Plans	Head of Planning & Growth	Dec-15	On-going	
							A	6) Continued development of enterprise zones. Development of a joint plan for 2020/21.	Growin		Feb-17	
	( c )		Head of Housing / Head of Planning &	Failure to deliver; Housing Agenda	Opportunities being missed to create or influence the provision of:		с	1) West Suffolk Housing strategy adopted, implementation of agreed Action Plan, with annual monitoring	Head of Housing	N/A	N/A	5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
				<ul> <li>(i) sufficient housing for current and future generations, including more affordable homes and improvements to existing housing</li> </ul>	Probability	с	2) Cambridge Sub-regional Strategic Housing Market Assessment completed 2008 to identify levels of need, with annual updates and reviews.	Head of Housing	N/A	N/A	obability 2	
					(ii) new developments that are fit for the future, properly supported by infrastructure, and that build communities, not just housing	1 2 3 4 5 Impact	С	3) Local Investment Plan 2014-18 approved by HCA, now working with RP partners to deliver. Quarterly monitoring of plan and annual review.	Head of Housing	N/A	N/A	1 2 3 4 5 Impact
					(iii) homes that are flexible for people's changing needs		С	4) West Suffolk Choice Based Lettings Scheme regularly reviewed to reflect changes in legislation. Scheme re-tendered June 2015, with new system fully operational by June 2016, operation of scheme monitoried through CBL Management Board.	Service Manager (Housing Options)	N/A	N/A	
	-						A	5) Review of the West Suffolk Lettings Partnership scheme commenced to assess whether scheme should continue or not.	Service Manager (Housing Options)	Sep-14	Mar-17	
							A	6) Disabled Facilities Grants process and Home Improvement Agency contract reviewed with partners in order to introduce a more co-ordinated and integrated service across agencies. New service introduced in May 2016, there are on-going didifficulties with new scheme which has resulted in the need for dedicated contract management to be introduced. A formal review of the contract in currently away which will be concluded in January 2017.		Apr-14	Jan-17	
							A	7) Establishment of commercial Housing Development Company in partnership with Suffolk County Council to build open market, private rented and affordable housing, Company incorporated March 2016. Initial Business Plan approved in Dec 2016, with work commencing on delivery plan and seeking planning permission for sites in January 2017.	Head of Housing	Apr-15	See action 7 text for details of dates.	

V	lest Su	Iffolk S	trategio	c Risk Register	2016/17 - December 20	016				Α	opendix 1
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							A	8) Monitor implications of new Housing & Planning Bill proposals - a watching brief. Briefing note on housing aspects of Bill circulated to senior officers and members in March 16. Still awaiting publication by DCLG of details on how the details of the Bill will be enacted." Housing White Paper also expected to be published in January 2017.	Head of Housing	See action 8 text for details of dates.	

V	Vest Su	iffolk St	rategic	Risk Register	2016/17 - December 20	016			-	Α	opendix 1
							Туре	A = Action, C = Control			
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V	Vest Sı	uffolk S	trategic	Risk Register	2016/17 - December 20	016			1	1	A	ppendix 1
							Туре	: A = Action, C = Control				
RISK ID NUMBER	Date risk added to register	Туре	Current Owner	Title	Description - What are we trying to avoid?	WS Inherent Risk	Туре	Summary of Controls / Actions - What we are doing / need to do to prevent it.	Who is responsible for the actions	Start date	Target completion date/ Complete	WS Residual Risk
WS11	10-Jul-14	Economic Financial Competitive	Chief Executive / Directors	Failure to adapt to new public sector models, explore opportunities with partners	West Suffolk fails to deliver better services for public sector customers (regardless of the organisation), fails to close its budget gap due to missing opportunities for new sources of funding and opportunities for savings	5 5 9 10 10 10 10 10 10 10 10 10 10 10 10 10	с	1) Keep a watching brief on, and disseminate information on new policies, funding models and opportunities through DCLG, RSN, LGA, EELGA etc.	Policy Team	N/A	N/A	5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
					through economies of scale and better integration; or fails to take account of wider changes in national and local government legislation and policy (including EU).	ability 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	с	2) Maintain good relationships with public sector partners, e.g. CCG, SCOLT, SCEG, ARP authorities to hear of, and take opportunities arising from opportunities for partnership working.	Chief Executive and Directors	N/A	N/A	ab 3 iiii 2 1 1 2 3 4 5
						Impact	С	3) Robust business cases for identified opportunities.	LT	N/A	N/A	Impact
							С	4) Keeping a watching brief on the new/changing National policies with Suffolk colleagues, including Brexit and local government funding changes and play an active part in the Devolution process for Norfolk, Suffolk and the wider East Anglia area, (also see WS8(b) 4).	and Directors	N/A	N/A	
							A	5) Lead the integration and rationalisation of the public estate through membership, and local leadership, of the Government's One Public Estate Programme.	Director	Jul-14	On-going	
							A	6) LT document "West Suffolk: Promoting Physical Activity"			Completed	
							A	Explore shared services opportunities with other Local Authorities	LT	Apr-15	On-going	
WS12	10-Jul-14	Partnership	Head of Planning & Growth	Loss of a key employer (for example USAFE, Racing Industry, Greene King, WS Hospital, Centre Parcs, British Sugar) Please see Risk WS22 for USAFE.	Failure to retain major employers in the area and the economic impact that it would have	5 5 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	A	1)Liaison with the key employers to understand issues and opportunities by: coordinating and attending the West Suffolk Business Forum; organising the West Suffolk Business Festival (which provides opportunities for engagement with key employers); arranging visits to key employers for Leadership Team; promoting the ED team as a key point of contact for businesses and as a result responding to concerns and issues raised; and meeting and supporting business leaders in conjunction with the New Anglia Local Enterprise Partnership Growth Hub advisors.	Head of Planning & Growth	Jun-14	On-going	5 5 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7
							с	<ol> <li>Ensuring there is sufficient employment land / premises for expansion.</li> </ol>	Head of Planning &	N/A	N/A	
							с	<ol> <li>Understand skills shortage and requirements by linking business to education providers and encourage businesses to take on apprentices.</li> </ol>	Growth	N/A	N/A	
							A	4) Help businesses access third party funding.	Head of Planning & Growth	Jun-14	On-going	
							A	5) Further development of the six point jobs and growth plan.	Head of Planning & Growth	Jun-14	On-going	
							A	6) In the worst case scenario (actions 1 - 5 ineffective) the ED team liaises with key partners such as Job Centre Plus and West Suffolk College to mitigate the impact of downsizing/restructuring.	Head of Planning & Growth			
WS13	10-Jul-14	Partnership	Directors	Partner / Public Sector failure				1) Ensure robust SLA (Service Level Agreement) & Join	t All HoS	N/A	N/A	
		Financial			of costs between partners); partnerships not achieving desired outcomes.	5	c c	Venture arrangements are in place. Ensure good due diligence procedures are used. 2) Regular monitoring of arrangements / outcomes.	All HoS	Jun-14	N/A	
						Probability 2 1 2 3 4 5	-	3) Regular meetings with key partners, including fortnightly Suffolk CEO meetings to discuss impact and potential response of the Suffolk wide system. Ensure effective engagement in the Transformation Challenge Award.	All HoS	Jun-14	On-going	Probability 2 1 2 3 4 5

V	vest Si	ittolk S	trategi	c Risk Register	<u>2016/17 - December 20</u>	J16	Туре	A = Action, C = Control				ppendix 1
SK ID JMBER	Date risk added to register	Туре	Current Owner	Title	Description - What are we trying to avoid?	WS Inherent Risk		Summary of Controls / Actions - What we are doing / need to do to prevent it.	Who is responsible for the actions	Start date	Target completion date/ Complete	WS Residual Risk
						Impact	A	<ol> <li>Ensure effective engagement in the Transformation Challenge Award.</li> <li>Understand the cumulative impact of complex</li> </ol>		Jun-14 Dec-15	On-going N/A	Impact
							L	partnership delivery arrangements.				-
4	10-Jul-14	Physical Social Legal	Director	Service failure through unplanned events	Reduced level or failure to deliver services to both internal and external clients due to unforeseen events.	5	A	1) Services must have a workable Business Continuity Plan in place.	Heads of Service/All staff	Aug-14	On-going	5
		Legui				robability 2	С	<ol> <li>Combined West Suffolk Business Continuity Plan is in place for major identified threats, regularly reviewed and practised.</li> </ol>	LT	N/A	N/A	robability 2
						1 1 2 3 4 5 Inpact	С	<ol> <li>Appointed officers within each service to be responsible for the continuity plans.</li> </ol>	Heads of Service / Appointed Officers	N/A	N/A	1 1 2 3 4 Impact
												4

							Туре	A = Action, C = Control				
ISK ID UMBER	Date risk added to register	Туре	Current Owner	Title	Description - What are we trying to avoid?	WS Inherent Risk	Туре	Summary of Controls / Actions - What we are doing / need to do to prevent it.	Who is responsible for the actions	Start date	Target completion date/ Complete	WS Residual Risk
16	10-Jul-14	Legal	Director	Breach of data protection and information security	Failure to ensure the accuracy and control of data. Not using good practice when handling data. Damage to council's reputation.	5	с	1) Information governance group coordinates councils' approach to risks.	Director	N/A	N/A	5
					Damage to individuals. Avoid legal challenge. Prevent potential claims for compensation.	Probability 2	с	2) Records Management Working Group to coordinate councils' approach to records management.	Director	N/A	N/A	robability 2
						1 2 3 4 5	с	<ol> <li>Regular buildings checks to ensure information is held securely.</li> </ol>	Service Manager (Internal Audit)	N/A	N/A	1 1 2 3 Impa
						Impact	A	4) Entrance barriers to staff entrance at WSH now installed. Barriers to other entry points to be kept under review with partners at SCC.	Service Manager (Property Services)	Aug-14	Nov-15 Barriers to staff entrance completed	-
							A	5) Improve staff and member communication on good practices and data security.	Service Manager (Corporate Communications )	-	On-going	
							A	6) Information Security e-learning - 1st phase, existing officers, completed. All new staff and members to complete module as part of induction programme.	Director	Apr-14	On-going	
18	10-Jul-14	Customer Financial Professional	Head of Resources & Performance	Poor Performance Management	Risk of individual services having below par performance levels and possible dips in performance while establishing new service models.	5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	с	1) Performance and Audit Scrutiny Committee (PASC) receive comprehensive performance monitoring report.	Head of Resources & Performance / R&P Business	N/A	N/A	5 5 Prob
						Probability 2 1 2 3 4 5	A	<ol> <li>Early identification, reporting and monitoring of potential problem areas.</li> </ol>	Service Managers / Business Partners /	Aug-14	On-going	abilify 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
						Impact	c	3) Strengthen the overall Performance Management Framework- review of the Balanced Scorecard as a	Advisers Head of Resources &	N/A	N/A	_ Impa
							с	performance management tool. 4) Use PDR's to aid early identification of potential problem areas.	Performance Line Managers	N/A	N/A	-
19	10-Jul-14	Economic Social	All HoS	Demographic changes	Unable to meet the demands created by population changes (caused by growth, ageing, diversity, employment) including the impact on infrastructure and other related service provision.	5 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	с	1) Key services (planning, housing and waste) use forecasting models (e.g. East of England forecasting model, POPGROUP) to build population change into future service planning.	Head of Housing/ Planning & Growth/Operatio	N/A	N/A	5 5 Probability 2
						1 1 2 3 4 5		<ol> <li>Monitor, research and analysis around demographics through DCLG, ONS, LGA, LGC and other sources and share key findings with relevant services.</li> </ol>	ns Policy Team	Jun-14	On-going	1 1 2 3
						Impact	A	3) Attend meetings of Suffolk Information Forum and Transformation Challenge Award Data and Intelligence work stream to share best practice around population monitoring and forecasting. NB particular attention needs to be paid to Forest Heath due to population forecasts not being able to deal accurately with USAFE population.	Policy Team	Jun-14	On-going	- Impa

V	Vest Sı	uffolk St	rategic	Risk Register	2016/17 - December 20	<b>01</b>	6					Α	ppendix 1
								Туре	A = Action, C = Control				
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WS20	10-Jul-14	Physical		Implementation of the Corporate Health and Safety Policy	Failure to ensure the safety and well being of staff. Failure to provide safe and healthy environment for visitors and the general public. Risk of HSE (Health & Safety Executive) prosecutions.	Pro	5	с	<ol> <li>Corporate Health and Safety strategy, objectives and implementation plans in place for all internal and external functions performed by the Council.</li> </ol>	Health & Safety Manager	N/A	N/A	5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
			Services			Probability	3 2 2 <b>0 0</b>	A	2) Well being programme in place.	Health & Safety Manager	Jun-14	On-going	ability 2
							1 1 2 3 4 5	С	3) Requirement for all staff to complete online H&S training and members to complete appropriate H&S induction programme.	Health & Safety Manager	N/A	N/A	
							Impact	A	4) Communications to staff.	Health & Safety Manager	Jun-14	On-going	Impact
								A	5) Appropriate insurances in place and regularly reviewed.	Health & Safety Manager	Jun-14	On-going	
								С	6) Continue a programme of health and safety audits according to H&S Risk.	Health & Safety Manager	N/A	N/A	
WS21	10-Jul-14	Social Legal	Head of Housing	Safeguarding children and vulnerable adults	Children and vulnerable adults being treated in an improper manner and not in accordance with		5	Α	1) Working in Countywide safeguarding partnership.	Head of Housing	Jul-09	On-going	
					legislation.	Probability			<ol> <li>Safe recruitment procedures are adopted for all staff recruitment.</li> </ol>	Head of HR, Legal & Dem	Jul-09	On-going	Probability 2
						Ţ	1 2 3 4 5 Impact	Α	3) Regular staff and member training and briefing sessions taking place included as part of induction and training programme.	Services Head of Housing / HR. Legal & Dem Services	Jun-14	On-going	1 2 3 4 5 Impact
								с	4) Operational links into the MASH (Multi Agency Safeguarding Hub) to be reviewed to ensure appropriate referrals are being made.	Head of Housing	N/A	N/A	
								A	5) Ensure appropriate training is provided to front-line staff.	Head of Families & Communities	Nov-15	01/04/2016 Initial training completed - continued ongoing development.	
WS22	21-Apr-15	Economic and social	Director	Effects of the closure of RAF Mildenhall	Negative impact on the local economy, families and community or the housing market		5	A	1) Update the Mildenhall, Alconbury and Molesworth Working Group governance to reflect Mildenhall and	Director (JK)	Feb-15	Jan-17	5
						Probability			Lakenheath issues.	Director (JK)	Mar-15	On-going	Probability 2
						ţ	2 1 1 2 3 4 5 Impact		3) Commission an impact study to measure the impact of the USAFE on West Suffolk and the surrounding areas. Submission of prospectus to Central Government on future delivery of site by Mid November 16. Working closely with Cabinet Office, Treasury & HCA to influence Government thinking.	:	Apr-15	Prospectus completed. Working with Cabinet Office etc. on-going	2 2 1 1 2 3 4 5 I mpact
								A	4) Work with external partners (including USAFE and UK Military) and internal departments to consider the actions to mitigate the impact of the net loss in USAFE personnel and also to consider opportunities for the RAF Mildenhall site in the context of the Government's One Public Estate Programme.	Director (JK)	Feb-15	On-going	

West Suffolk Strategic Risk Register 2016/17 - December 2016 Appendix 1												
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								5) Set up a joint MOD, HCA, SCC & FHDC project team for the future of the site. Jointly investigate site conditions and site master plan.	Director (JK)	Dec-16	Project team Mar 17. Master plan 2018	